



TERMS AND CONDITIONS

1. Unless otherwise indicated, invoices are due and payable in thirty days from the first of the next month after the date of the invoice.
2. Discounts will be forfeited if accounts are not paid within ninety days of due date.
3. Interest of 1.5% per month will be charged on delinquent accounts.
4. Shipping charges will be added to all credit orders.
5. Special handling or shipment requests must be received in writing with the order.
6. No special discounts or payment schedules are available.
7. Prices and discounts subject to change without notice.
8. NOTICE OF SHORTAGE OR NONRECEIPT must be made within 30 days of the shipping/invoice date for domestic shipments, 60 days for foreign.
9. BOOKS DAMAGED IN TRANSIT are not the responsibility of the publisher. Please make claim to the carrier.

BOOK RETURN POLICY

1. OUR BOOKS ARE RETURNABLE for up to one year after the publisher invoice date OR 90 days after the publication date of a subsequent edition, whichever comes first
2. Return authorization is NOT required, provided that the procedures prescribed below are followed.
3. Returns must be accompanied a document listing QUANTITY, TITLE, AUTHOR, ORIGINAL INVOICE NUMBER and INVOICE DATE. Books returned in new condition with this information will be credited with 100% of the invoice minus shipping. Otherwise, it will be assumed that the original discount was 60%.
4. ROUTING: Ship books via parcel post (media rate) prepaid or UPS prepaid to **Sundog Publishing, Attn: G. Petty, 2911 Robin Court, Madison, WI 53711**. Note: This is not the same as our order address.
5. TO QUALIFY FOR CREDIT, returned books must arrive here in good resalable condition. If they are not now resalable or cannot be packaged in such a way as to avoid damage in transit, please don't bother to return them. If they arrive in NEW condition (no obvious scuffs, creases, scratches, or dings), we will give full credit. If they cannot reasonably be resold as NEW but rather have obvious signs of shelf wear or other superficial damage, we will issue HALF CREDIT. In order to minimize shelf damage during storage and display, please consider leaving extra book copies shrink wrapped until needed.
6. We can either issue a credit memo toward future orders or else send a cheque for the amount to be refunded. **Please indicate your preference when returning the books.**